
PLAIN LANGUAGE SUMMARY OF FINANCIAL ASSISTANCE POLICY

Overview

It is the policy of Astria Sunnyside Hospital (ASH) to treat the broadest number of patients and residence residing within our service area while maintaining fiscal responsibility. This is a summary of the ASH Financial Assistance Policy.

Availability of Financial Assistance

Patient/Resident will be considered for charity or discounted billing based on their ability to pay and the Federal Poverty Guidelines (FPG) issued and updated annually. Charity consideration is given to emergency, inpatient, outpatient and medically necessary procedures. Financial assistance and discounts only apply to ASH bills. Any balance can be considered for charity, including balances after insurance payment. Patients must reside within our service area which include Yakima County.

Eligibility Requirements

Astria Health's Financial Assistance Program shall be consistently and equitably administered in accordance with established eligibility requirements. Astria Health employs staff whose role it is to screen for uninsured patients and visits and proactively reach out to patients to assist them in applying for sources of Medical coverage such as Medicaid, ACA Marketplace plans, and direct them to Financial Assistance applications as needed or requested these staff are certified Navigators for the State of Washington. Astria Health utilizes the federal poverty income levels for eligibility purposes. The guarantor's household gross income is compared to this poverty level. If this total is at or below the 200% level, 100% of the patient responsibility balance on approved accounts will be forgiven. Please refer to full policy for a complete explanation and details.

Where to Obtain Information

There are numerous ways that an individual may obtain information about the FAP application process, or obtain copies of the FAP or FAP Application Form:

- Download the information online at <https://www.astria.health>
- Request the information by telephone by calling a Patient Financial Services Rep at 509-837-1554
- In person at Astria Sunnyside Hospital, 1016 Tacoma Avenue, Sunnyside, WA 98944

Availability of Translations

The FAP, FAP Application Form, and this plain language summary shall be prepared in English and for any population more than (a) 1,000 individuals or (b) 5% of the community served by the hospital.

How to Apply

The application process involves filling out the Financial Assistance form and mailing the form along with the supporting documentation to ASH for processing. You may also apply in person by visiting the Patient Accounts Department at 1016 Tacoma Avenue, Sunnyside, WA 98944.